

prescription and any other document related to condition and treatment. You can then obtain your medicines from Paola or Luqa government pharmacy.

Where can I find more information?

Primary Health Care Department:

<https://health.gov.mt/en/phc/Pages/Home.aspx>

Mater Dei Hospital:

<https://health.gov.mt/en/MDH/Pages/Home.aspx>

Malta's health system navigation guide *for migrants*



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What are my healthcare rights in Malta?

Your entitlement for healthcare is determined by your legal status. Therefore you should always present your identification document whenever you visit any healthcare entity. In the case that you are not entitled for the service or treatment you will be asked to pay a fee for the service.

What health care services are available in Malta?

Whenever you need to seek health care you are required to present your identification document at the reception centre of the health centre or hospital. You will then be directed to the respective department/health professional.

Your first point of contact is through Primary Health Care. There is a health centre within your catchment area where you will find a general practitioner service, a nursing service and other special clinics such as the Well-Baby Clinic, the National Immunisation Service, the Diabetic Clinic, the Medical Consultant Clinic, the Gynaecology Clinic etc. Most special clinics have an appointment system.

More information can be provided from the health centre close to your location or by

accessing Primary Health Care webpage:
<https://health.gov.mt/en/phc/Pages/Home.aspx>

It is possible that you may be referred to services offered by the hospital in the case of special investigations, treatment and interventions. In this case you will be given an appointment to attend a specific clinic/unit at the Mater Dei Hospital. If you cannot attend for the appointment you are required to call the clinic/unit to postpone your appointment.

What do I do in a medical emergency?

The emergency number is 112. You will be required to explain briefly what happened and provide the correct address. An ambulance will be sent to the location.

Where can I get medicines if I need them?

This is determined by your legal status. If you are entitled to Medicines you will be required to fill-in a form and provide a correct address where you will receive the vouchers by post. It is important to present your identification document, your