

- the Police
- the Fire Brigade
- the emergency medical care (EKAB)
- the coast guard
- the National Telephone Line SOS: 1056
- the European Line for disappeared children: 116000.

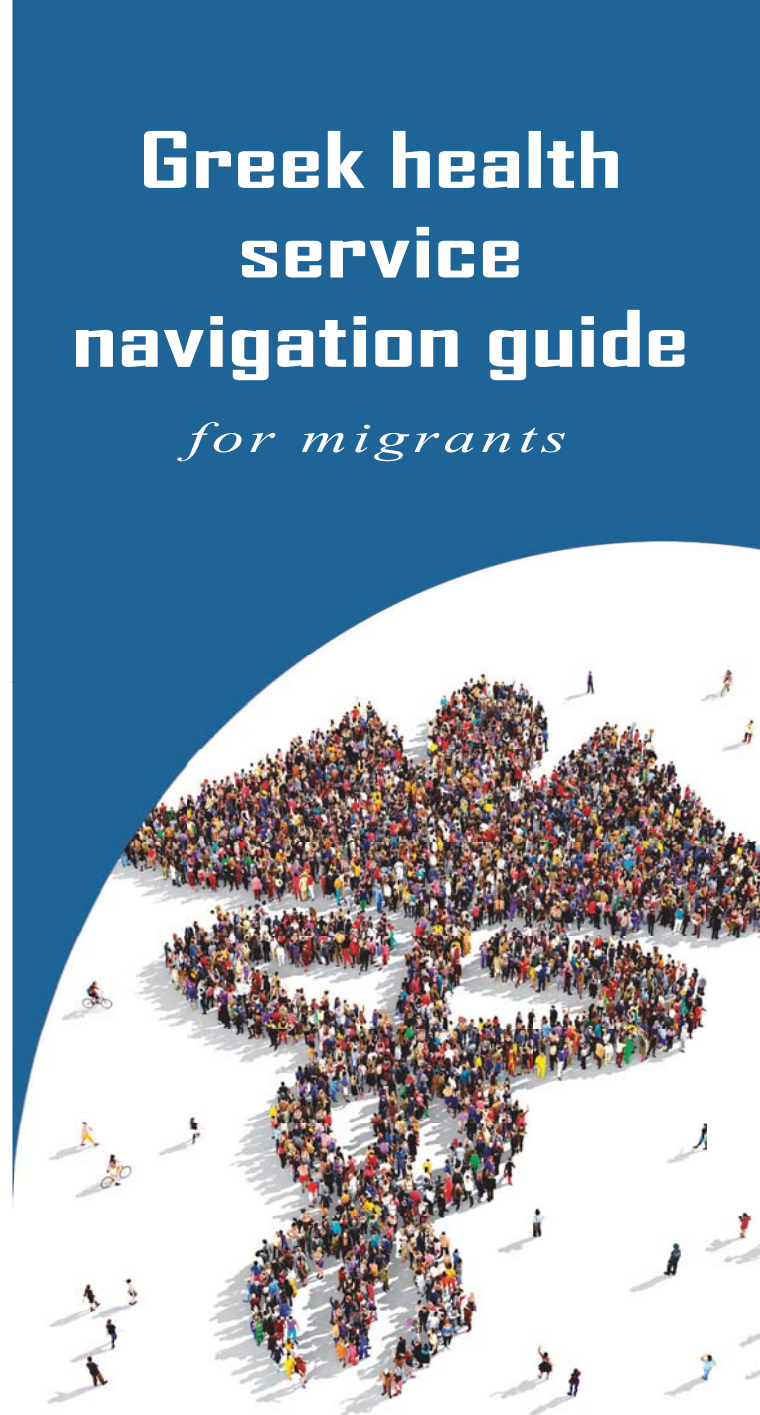
For all those visiting a Department of Emergency cases in any hospital, following a doctor's referral from a Hospitality Centre for refugees and migrants, and regardless of a K.Y.Π.A possession, the medicines are provided FOR FREE.

**ATTENTION!!**

*Most medicines are prescribed by a doctor, otherwise, the pharmacist it will not give it to you. In pharmacies you will also find the so-called "over-the-counter medicines". These are drugs that you can buy without a prescription, but paying the full price.*

The following may be useful for you:

Organisation / Service	Phone	Web
Ministry of Health	210 5249011	<a href="http://www.moh.gov.gr">www.moh.gov.gr</a>
Hellenic Center for Disease Control & Prevention	210 5212000	<a href="http://www.keelpno.gr/">www.keelpno.gr/</a>
OTE Phone information re hospitals pharmacies, doctors (Athens, Thessaloniki, Patra, Crete, Thessaly, Lesbos)	14944	
Poisoning Centre	210 7793777	
AIDS Consultation Centre («A. Syngros» Hospital)	210 7222222	
Therapy Centre for Dependent Individuals	1145	<a href="http://www.kethea.gr">www.kethea.gr</a>
Organisation Against Drugs	1031	<a href="http://www.okana.gr">www.okana.gr</a>
Greek Red Cross (Line for assisting refugees - multilinguistic) (Mon-Fri: 8.00 - 20.00)	210 5140440	<a href="http://www.redcross.gr">www.redcross.gr</a>
Doctors of the World	210 3213150	<a href="http://mdmgreece.gr/">http://mdmgreece.gr/</a>
Doctors Without Borders	210 5200500	<a href="https://www.msf.gr/">https://www.msf.gr/</a>
The Smile of the Child	1056	<a href="http://www.hamogelo.gr">www.hamogelo.gr</a>
PRAKSIS	210 5205200 210 5227492	<a href="http://www.praksis.gr/el/">http://www.praksis.gr/el/</a>
Babel Day Centre	210 8616280 210 8616102 210 8616266	<a href="http://syn-emos.gr/babel/">http://syn-emos.gr/babel/</a>
Greek Council for Refugees	210 3800990 210 3800991	<a href="http://www.gcr.gr/index.php/en/">http://www.gcr.gr/index.php/en/</a>



## What are my health care rights in Greece?

According to the Organisation for Fundamental Rights of European Union Agency (FRA)<sup>1</sup>, all refugees / immigrants should have access to services of urgent sanitary care, in equivalent basis with the nationals of each reception country. Also, they participate or they are exempted by the relative sanitary expenses, with their base same rules.

The Greek State, with the Law 4368/2016 and the Common Ministerial Decision Α3(γ)/ΓΠ/οικ.25132/4-4-2016 provides all refugees / immigrants with the right of free access to all public health structures for the benefit of nursing, medical and pharmaceutical care.

## How can I access Greek health care services?

In Greece, those who are non-insured (included the pregnant women, the minors, suffering from chronic diseases etc.) and do not allocate Registration Number (Α.Μ.Κ.Α) of Social Insurance or they cannot publish, they should essentially possess Card of Sanitary Care of Foreigner (Κ.Υ.Π.Α.).

You can apply for publishing Α.Μ.Κ.Α. and Sanitary Number Care of Foreigner (Α.Υ.Π.Α.) by going to any Service Centre for Citizens (Κ.Ε.Π.) (<http://www.kep.gov.gr/portal/page/portal/kep>), while you can acquire the Κ.Υ.Π.Α from the Offices for Protection the Rights of Services Health Recipients or from the Hospital Social Services of your region.

<sup>1</sup>[https://fra.europa.eu/sites/default/files/fra\\_uploads/1848-FRA-Factsheet\\_FRIM\\_EL\\_BAT.pdf](https://fra.europa.eu/sites/default/files/fra_uploads/1848-FRA-Factsheet_FRIM_EL_BAT.pdf)

The Κ.Υ.Π.Α is in effect for 6-month, unless it concerns pregnant woman, where she is annual. Can renew the Κ.Υ.Π.Α in any hospital.

## What health care services are available in Greece?

In Greece, health care is provided via the hospitals, the Units of Mental Health, the Units of Primary Health Care of the National Health System (Ε.Σ.Υ.), the General hospitals and the Municipal Surgeries that are overseen by the Ministry of Health and the Ministry of Education, Research and Religion, as well as via the Institutions of re-establishment and Social Care that are overseen by the Ministry of Labor, Social Insurance and Social Solidarity.

*All citizens, no matter of their nationality, legal status or possession of legitimizing documents, can be accepted in all primary health care structures and the Emergency Departments of all Hospitals.*

## What to do in medical emergency?

Go to the Doctor's Office at the Hospitality Centre or contact the person in charge of the Centre!

Doctors who provide services – if necessary - will admit you at the Emergency Department of the nearest Hospital. You will be accepted there!

Regardless of your possession of Κ.Υ.Π.Α., doctors will provided diagnostic examinations and medicines from hospital's pharmacy, and hospitalisation – if needed - FREE OF CHARGE.

*If you are in an emergency situation OUTSIDE the Hospitality Centre, you can call the Emergency telephone EKAB: 166*

An EKAB ambulance will take you to the Emergency Department of a hospital.

Additionally, if necessary, you can call the following numbers:

- Telephone Line **197**  
THE NATIONAL CENTRE FOR SOCIAL SOLIDARITY:  
National Service for urgent psychological and social support.  
The line functions in 24-hour base, 7 days the week.
- European Emergency Number: **112**  
The line functions in 24-hour base, 7 days the week.



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